

# QUALITY POLICY



NZDS is committed to delivering reliable and safe services of superior quality and value to its clients.

The Company maintains a Quality Management System conforming to the best management practices, in accordance with ISO 9001:2015.

The overall success of the Quality Management System is based on NZDS' commitment to:

- Comply with all applicable regulations, standards, industry best practices and guidelines regarding Quality, Occupational Health and Safety and the Environment
- Gain a clear understanding of the needs of our stakeholders, clients and regulatory authorities
- Develop and enforce procedures that identify responsibilities for meeting or exceeding quality service requirements
- Promote quality awareness and provide up to date instructions and training to all personnel to ensure understanding of Company procedures and regulatory requirements
- Develop the means to deliver superior services including through the innovative use of technology and equipment with the full participation of its employees and suppliers
- Strive for continuous improvement in its performance by continuous monitoring of operations and analysis of Quality indicators that provide feedback to enable quality improvement against client needs and expectations
- Regular measurement and review of quality targets, objectives, policies, procedures and processes
- Provide appropriate resources to complete tasks and to manage these resources in an effective and efficient manner

## RESPONSIBILITY AND ACCOUNTABILITY

The Chief Executive Officer is responsible and accountable to the Board of Directors for ensuring the Quality Management System, including this policy, is implemented, reviewed regularly and updated as required.

Managers and Supervisors are responsible for the communication and implementation of quality work practices at all levels of the organisation, in accordance with this policy and Quality objectives. They are accountable for the action of personnel under their authority and will always promote quality awareness.

All employees and contractors engaged in activities under NZDS' control are responsible for complying with the contents of the Quality Manual as well as its associated policies and procedures, and will understand their own duties in relation to the services provided to the desired quality.

**Kirk Hannaford**

**CEO NZ Diving & Salvage Ltd**

A handwritten signature in black ink that reads 'Kirk Hannaford'.

**SAFETY FIRST**

Safety Forms a Part of Every Decision